

# THE BIGGEST CHALLENGES WHEN TRANSFORMING FROM CONTRACT PRICING ONTO A MODERN SUBSCRIPTION MODEL







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### AGENDA MAY 17th

Contract pricing and common subscription price models

**Traditional vs Subscription Billing Models** 

The 4 category choices when chooosing subscription management solution

Streamlined vs Advanced Subscriptions and the Subscription Management space

The reality for many B2B companies







Buyer/ seller relation

- Structuring your contract price and payment framework
- Kick-back framework

Contracts that include multiple variables

- Fixed price contracts vs. price changes or increases
- Unit pricing contracts
- Milestone-based contracts



# The most common Subscription price models

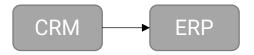
- One-off fee's
- Usage based fee's
  - Invoiced in arrears
  - Based on previous M/Q/A consumption
- Recurring fee's
  - Flat recurring one size fits all
  - Seat based price based per quantity
  - Volume
  - Tiered

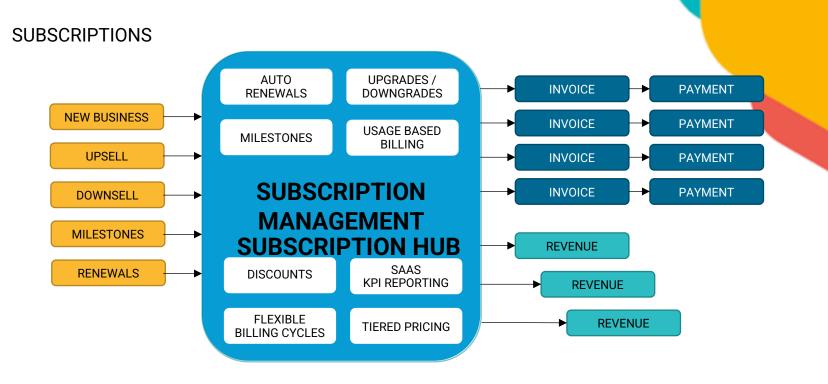


### Traditional vs Subscription Billing Models

TRADITIONAL SALES ORDER

CLASSIC SOLUTION





**NEED FOR SOMETHING PURPOSE BUILT** 



# The 4 category choices when choosing subscription management solution

# Most systems don't handle non-linear subscriptions

### Linear systems

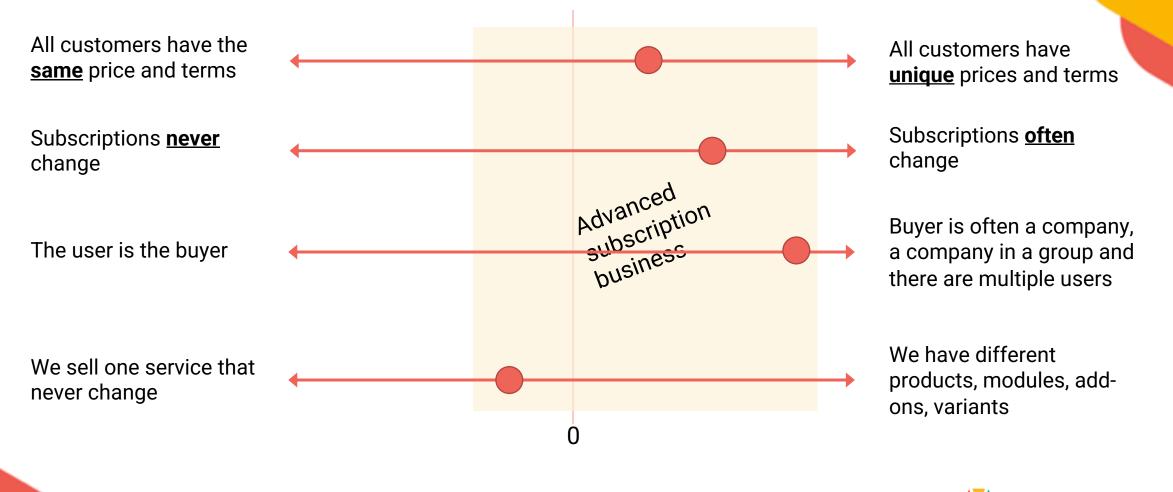
- CRM
- ERP
- Financial systems

### Forces many companies into

- Spreadsheet mania
- Costly customizations in non-linear systems
- Custom systems



### **Streamlined vs Advanced Subscriptions**



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## **Common scenarios**

#### **Metrics and KPIs**

Control

Self service

data.

Up to date and rule based KPIs and metrics.

One truth for all subscription

Enable customers to review and

**Organization changes** 

Use aligned and agreed upon

adjust their subscription

processes across units



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#### Unify quote to cash Enable data and communication flow between sales and finance

#### **Pricing/Monetization**

Enable and optimize pricing models

#### Provisioning

Use contracted terms as basis for provisioning systems, features and users.

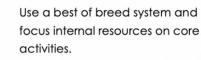
Replace tacit knowledge

Reduce dependancy of single individuals

#### Shorten billing lead times

Meet closing deadlines and improve cash situation.

#### Replace legacy systems



#### Internationalization

Enable entering new geographies with a scalable back-office function

Other

3

6

9



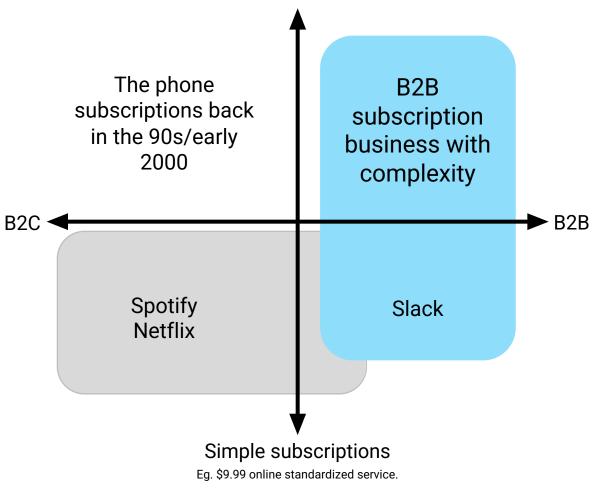
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## The Subscription Management space

#### Advanced subscriptions

Eg. Negotiated contracts. Mix of subscriptions, goods, rentals and time. Partner distribution.

Complex pricing and discounting structures. Reselling 3rd party services/products.





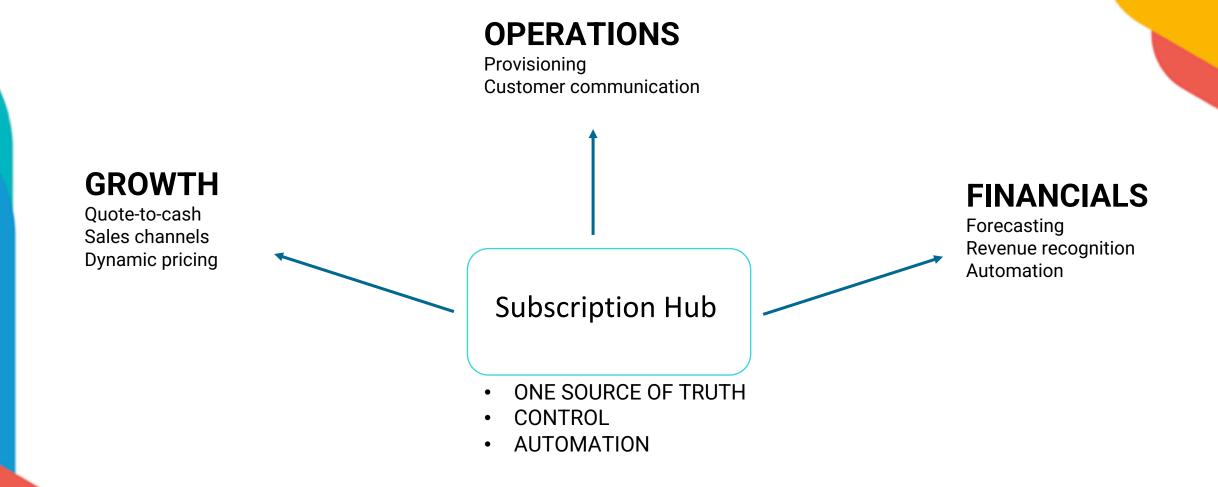
- Not all customers wants credit card payment
- Our sales reps negotiates terms and discounts with opportunities

## The reality for many B2B companies

- We also have partners selling our service
- We have customers on the current plans and pricing.... But also on legacy plans and pricing
- Our service is not just one. We have a portfolio of offerings

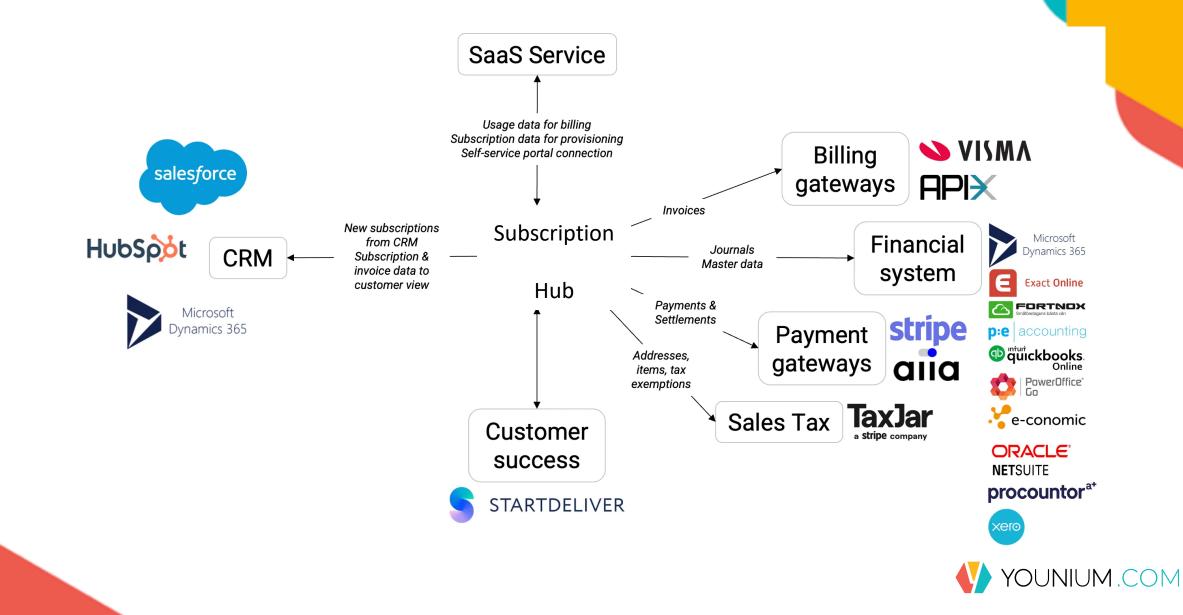


### Improve the subscription business





### **Tech stack around Subscription Hub**



### Key Takeaways

1. SELECT A PLATFORM THAT MATCHES YOUR BUSINESS

- 2. ONE SOURCE OF TRUTH IS A MUST
- 3. LOOK AT POSSIBILITIES TO EXPAND SALES CHANNELS
- 4. AUTOMATE PROVISIONING
- 5. STREAMLINE FINANCIAL OPERATIONS AND GAIN CONTROL



# Thank you!



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We are always thrilled to talk all areas of subscription management, reach out and let's have a chat!



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